

PET TERMS & CONDITIONS

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- Valid for pets on the preferred Animals List only upon approval, not valid for any other animals.
- The pet's vaccinations must be up-to-date and he or she must be free of fleas or ticks. Proper medical certifications specifying that all vaccinations are up to date must be shown upon request.
- Pet must not exceed the weight limit of 10kg
- Fur-babies are only allowed in certain room types as specified by Management
- All pet stays requires prior reservation on the Chateau Bow-Wow rate
- Anytime your fur-baby is in a public area within the facility grounds, we ask that they be on a leash or contained in a crate or carry bag
- Your fur-baby is allowed in the Lobby (on a leash). Sadly, they are not allowed in the level 8 lounge, cinema or the gym.
- They are welcome to join you at the outside tables at the pool area and must remain on a leash
- Your fur-baby is not allowed to swim in the pool
- At no time should you leave your fur-baby unaccompanied in the room or any vehicles
- A \$90 per pet departure deep-clean charge is in place to help keep the rooms allergen-free for non-fur-friendly guests.
- An additional \$200 pre-authorisation will be held on arrival to cover any potential damage
- Any damage to the room will incur additional costs and will be charged upon inspection
- We allow a maximum of two fur-babies per room
- Please take your fur-baby for regular bathroom breaks outside the facility, the team at reception would be happy to direct you to the nearest park
- Fur-babies will need to be taken out of premises to go potty. We will provide 'doo doo bags' to help you keep our neighbourhood clean and tidy
- Should we receive two noise complaints from neighbours due to barking or similar, unfortunately your reservation will be cancelled with any remaining days of accommodation paid for to be refunded back to you
- The hotel is not liable for any injuries to the pet while on the hotel premises
- The owner is liable for any disturbances the pet causes to other guest staying at Scape Aurora
- The owner must accept full responsibility for any liability arising from the pet (damage or personal injuries to the hotel, hotel staff, guests and any third party on property)

I AGREE THAT:

- My dog is not aggressive and is well socialised with other animals and people
- I will clean up after my dog and properly dispose of any waste
- Housekeeping will not enter my room with an unattended dog inside. The pet must be removed from the room prior to housekeeping service or other arrangements must be made with hotel management
- My dog will be on a leash with a maximum range of six feet or in a carrier at all times when we are outside of the room

Print Name:

Dog Breed:

Signature:

Approx Age of Dog:

Room Number:

SCAPE LIVING AT AURORA

If you have any questions, please contact us on 9492 5355 or visit us at reception.

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